

Help, I Forgot my MyEd password

1. Logging In

The MyEdBC website is <https://www.myeducation.gov.bc.ca/aspn/logon.do>

You must use a laptop or desktop computer to initialize your Login account.

Note:

- Most smartphones and some computers may have a server firewall or popup blockers that prevent access to the website.
- Pop Ups should be enabled for some features of the site to work properly.

2. Enter your Login ID (student number)



3. Click on the "Forgot Password" link.



4. A new box will pop up that looks like this:

- Put in your student number
- Put in your learn34email address.
(1) Your learn34 email is the ONLY email account that can be used with MyEd.
- Click CONTINUE
- You will receive a pop up window with a security questions you chose when you set up your account. You must answer with the same answer you supplied before.

5. Once logged on, you will be able to:

- View, and print your report card
- view your current
- complete your course planning
- view basic demographic information
- see attendance for your classes

6. If you have never logged in, the generic password is Hawks34\$, you will be required to change this password upon your first log in.

*Please remember if we have created a temporary password for you, you will be prompted to reset your password and set a security question

Password Requirements

- Minimum length is 8 characters
- At least one number and one symbol that isn't a letter or number
- At least one capital and lowercase letter
- Password cannot contain login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers